

Anywhere, anytime learning

11 March 2020

Dear Fedsas Members,

Thank you for reaching out regarding the impact of COVID-19. I hope that you, your family, your teams and those you serve are doing well.

Our top priority is the health and safety of our employees, and helping to protect our customers, partners, and the communities in which we operate. To help guide how we operationalize this priority, we regularly monitor the changing situation with the spread of COVID-19 around the world, and follow the guidance and updates provided by the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO), which has declared the COVID-19 outbreak a Public Health Emergency of International Concern. We also recognize the role our technology can play during this uncertain time. Many schools around the world are making the difficult decision to temporarily close for the health and safety of students, educators, and staff. Given this, schools are looking for ways to keep students engaged and learning.

We want to support public health and safety by simplifying remote learning, and empowering educators with tech that helps foster a positive learning environment grounded in collaboration, creation, and connection. That's why we're providing [Microsoft Teams for free to schools](#).

Microsoft Teams brings conversations, content, assignments, and apps together in one place. As a virtual meeting platform, Teams is designed to enable discussion, and its features allow for easy assignment distribution—no matter where people are located. Teams also helps school administrators and staff stay connected and allows for real-time sharing of announcements.

Read more on how to get started with Microsoft Teams to support your educational needs, [here](#). I have also attached easy to use guides for your convenience.

This is a challenging time for all of us, and we are committed to taking constructive steps to support those we serve. If I can be of further assistance, please let me know.

Thank you for your continued partnership.

Regards,



Microsoft South Africa Education Team